



## Board Highlights at a Glance

### September 30, 2022 Meeting



#### Governance Modernization

**Approved:** Changes to the terminology CDO governance roles, such as “Board” instead of “Council,” and “registrant” instead of “member.”

**Approved in principle:** Adoption of a single electoral district that encompasses all of Ontario, starting in 2024.



#### Equity, Diversity, Inclusion and Belonging (EDI-B)

Board reflected on National Truth and Reconciliation Day as its teaching and learning moment related to EDI-B.

**Approved:** EDI-B Vision and Mission Statement.

**Approved:** EDI-B as additional core organizational values.

**Approved:** Inclusion of EDI-B values in the Board Code of Conduct.



#### Policies

**Approved:** Asset protection and internal controls financial management policy.

### Operational Highlights

Melanie Woodbeck, Registrar & Executive Director, reported to the Board on the following:

#### Management Report

CDO Public Awareness Campaign re-launches on October 1, 2022.

The Professional Practice Program presented Reg Talks webinars on SMART Learning Goals and What Counts as a Practice Hour? CDO launched a survey in partnership with the Citizen Advisory Group to solicit public feedback on its Insulin Adjustments explanatory document. Following a two-year pause of wall certificates of registration during the pandemic, over 450 wall certificates were mailed to General Registrants.

#### Strategic Plan Monitoring Report

CDO is making significant progress on the four goals of the 2020-2024 Strategic Plan. KPIs, with targets (as applicable) have been set for processes where existing data is present. Benchmarking will be done in 2022 for new KPI measures for the organization.

#### Quarterly Risk Management Monitoring Report

Strong progress has been made on CPMF commitments, with many projects complete or close to completion. An updated Registrar Coverage Plan in the event of an extended absence was also presented.